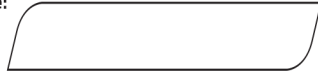


Kreepy Krauly Warranty Terms and Conditions

Please keep this Warranty for your records and record your serial number here:



WARNING:

- Improper or excessive use of pool chemicals may damage Kreepy Krauly and void Warranty. We recommend removing your cleaner and hose when shocking the pool.
- Do not let children use or interfere with the Kreepy Krauly Pool Cleaner or Kreepy Krauly Hose.
- Ensure that the Kreepy Krauly Pool Cleaner is switched off when persons are using the pool.
- Kreepy Krauly will only operate as designed when connected to a specially constructed Kreepy Krauly Hose and the manufacturer does not warrant the performance of the Kreepy Krauly Pool Cleaner unless it is connected to an authentic Kreepy Krauly Hose and using genuine Kreepy Krauly replacement parts.
- Please retain your receipt for proof of purchase.

APPLICATION OF AUSTRALIAN CONSUMER LAW

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product which the consumer has under the Australian Consumer Law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

WARRANTY

The Kreepy Krauly Automatic Pool Cleaning System is scientifically designed to provide long and satisfactory service and enjoyment, when operated in accordance with the instructions and under normal use. They were carefully inspected before packing. Upon unpacking, inspect all parts carefully. Should any part be missing or prove defective before use, please notify your distributor.

The manufacturer, warrants the:

- Kreepy Krauly System supplied will be free from any defects in material and workmanship, fair wear and tear excepted, for two years from the date of original purchase; and
- Flow valve or turbine for ten years from the date of original purchase.

This warranty specifically excludes the following:

- Damage to pools or pool finishes caused by modifications or attachments which are not authorised by the manufacturer.
- Damage, discolouration or staining due to Kreepy Krauly being subjected to excessive chemical concentrations or ultra-violet breakdown.
- Defects resulting from physical damage to the Kreepy Krauly.
- Vinyl liner damage caused by a Kreepy Krauly Pool Cleaner being in disrepair, pattern removal from a vinyl liner or a damage caused due to the vinyl liner being aged, deteriorated or incorrectly installed.
- Minor superficial damage which does not impact on the operation of the Kreepy Krauly Automatic Pool Cleaning System (including but not limited to chips, dents and scratches).
- Damage caused by misuse, or negligence in care and maintenance or through tampering by unauthorised repair personnel.
- Damage caused by the Kreepy Krauly Pool Cleaner and Kreepy Krauly Hose not being installed and used in accordance with the Instructions hereto.

No claim under this warranty will be recognised unless the attached registration card is completed, signed and posted within 30 days of the original date of purchase (using the enclosed self-addressed envelope) or completed online.

A claim under this warranty may only be made by the original purchaser and the claim must be made within the warranty period. The manufacturer's warranty may not be extended by oral representations, written sales information, drawings or by any other means.

To make a claim under this warranty, purchasers should call **1800 777 255** OR

By Contacting the Place of Purchase

(By bringing your Receipt with you, this may assist in speeding up any claims made under this warranty)

In South Australia or Northern Territory:

Sherwood Overseas Co. Pty Ltd

Kreepy Krauly Division
Unit 1, 321 Selby Street
Western Australia 6017
Phone: 1800 777 255
Email: service@kreepykrauly.com.au

In all other States and Clark Rubber Stores Nationally:

Autopool

4/115 Belmont Ave, Belmont
Western Australia 6104
Phone: (08) 9362 4022
Email: info@autopool.com.au

The manufacturer's distributor or agent may request for all defective parts to be delivered freight free to a specified address for replacement or repair. The distributor reserves the right to repair or replace defective merchandise. All non-warranty work will be charged for but warranty service will be performed at no charge provided the defective merchandise is delivered as required by the distributor. A service fee will be charged for service and repairs under this warranty made in situ at the request of the purchaser. Replacement parts supplied under this warranty are warranted to be free from defects in materials and workmanship for 12 months from the supply of the replacement. For clarity, the defective parts may not be able to be repaired on site in all instances and the purchaser acknowledges that the merchandise may need to be on-forwarded to another site for examination or repair. The purchaser acknowledges that if the purchaser attends a store requesting a claim under this warranty, the store may at its discretion require proof of purchase from the purchaser before attending to the purchaser's claim.

